



BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

Office of the Pr. General Manager Telecom District Bhubaneswar-751022.

TENDER DOCUMENT FOR

**Computer Software, Network Technical Support & Maintenance of
Computers & Peripherals on call basis & supply of spare parts and
Computer Consumables for Bhubaneswar Telecom District.**

Tender No: -N-150/2018-19 Dated:-05.12.2018

Cost of Tender Document: - Rs.590/-

(This includes Tender document Cost Rs.500/- and GST @ 18% i.e., Rs.90/-)

Total number of Pages: -37

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SECTION-I
NOTICE INVITING TENDER

E-Tender for Supply of Computer Software, Network Technical Support & Maintenance of Computers & Peripherals on call basis & supply of spare parts and Computer Consumable in Bhubaneswar Telecom District.

1. On behalf of Bharat Sanchar Nigam Limited (BSNL), e-Tender is invited on two stage bidding system from Individuals/Companies/Firms registered in India fulfilling the eligibility conditions, as per tender document.

Sl No	Item	Particulars
1	Tender Notice No & date	N-150/2018-19 Dated 05 th Dec 2018
2	Tender item	Supply of Computer Software, Network Technical Support & Maintenance of Computers & Peripherals on call basis & supply of spare parts and Computer Consumable in Bhubaneswar Telecom District.
3	Validity period of contract	Two year from the date of agreement.
4	Estimated cost of the tender	Rs 50,00,000/- (Rupees Fifty Lakh)
5	Tender Document can be downloaded from date	05 th Oct 2018
6	Last date of receipt of queries from bidders	Upto 18:00 Hrs of 14/12/2018
7	Reply of queries by BSNL	Upto 18:00 Hrs of 15/12/2018
8	Last Date of Submission of Tender	05 th Jan 2019 up to 18.00 Hrs
9	Date & Time of Opening of Tender (Technical Bid only)	07 th Jan 2019 up to 15.00 Hrs
10	Amount of Bid Security/EMD	Rs.125000/-(Rupees One Lakh Twenty five only) in the form of a crossed TDR (Pledged) in favour of the "A.O. (Cash), BSNL, O/o PGMTD Bhubaneswar" or NEFT/RTGS/Online Payment/PBG in favour of "A.O. (Cash), BSNL, O/o PGMTD Bhubaneswar, and payable at Bhubaneswar from any Nationalized/ Schedule Bank.
11	Cost of Tender Form	Rs 590/-(Rupees five hundred ninety only) - i.e The cost of Tender paper should be paid through online Banking/RTGS/NEFT as per the Section-I, Para 2(b).

**** In case of TDR/PBG is submitted towards the cost of EMD, the bidder needs to submit the TDR/PBG original in the Drop Box available at For AGM (HR & Admn), Room No. 214, 2nd Floor Door Sanchar Bhawan, Unit-IX, Bhubaneswar on or before opening of tender Technical Bid. In case person other than the tenderer has signed the tender document then Original "Power of Attorney" must be submitted in the drop box on or before last date of submission.**

Note: In case the last date of opening of bid is declared to be a holiday, opening of bid will get shifted automatically to next working day at the same scheduled time. Any change in bid submission/ opening date due to any other unavoidable reasons will be notified through the BSNL web site and/or e-Tender Portal.

2(a) The Tender document can be downloaded from the website: www.tenderwizard.com/BSNL and to be submitted in e-format. Cost of Tender Document and Earnest Money Deposit (EMD) should be through online Banking/RTGS/NEFT and cost of tender paper separately. IFSC code & A/C no of AO (Cash) is available Section-I, Para 2(b)) before the scheduled date and time of submission of the tender otherwise the Bid will not be considered.

2(b) The cost of EMD and cost of Tender paper should be paid through online Banking/RTGS/NEFT as per the following details.

Name of the Bank and Branch	UNION BANK OF INIDA, BHUBANEWAR
Accounts Name	A.O(Cash), BSNL,O/o PGMTD Bhubaneswar
Account Number	380801010035275
IFSC Code	UBIN0538086
Address of the Bank	Ashok Nagar Branch, Bhubaneswar: 751009, Odisha
MICR Code	751026002
Mail Id :	email id: PGMTDbn03@rediffmail.com
Contact No	Tel.No.0674-2541969
In case of EMD in the form of TDR/ PBG	Should be pledged in favour of A.O. (Cash), BSNL, O/o PGMTD Bhubaneswar with validity for a period of Six Months from the date of opening.

The scanned copies of the E-Payment receipt towards EMD/BID security, Cost of bid document have to be uploaded in the e-Tender Portal of M/s ITI.

- 2(c) Online Banking/RTGS/NEFT for EMD or cost of Tender Paper to be done separately, in no case it should be combined.
- 2(d) Amendments, if any, to the tender document will be notified in the above website as and when such amendments are made. It is the sole responsibility of the bidders who have downloaded the tender document from the website to keep themselves abreast of such amendments before submitting the tender document
- 3(a) Intending bidders are requested to register themselves with M/s. ITI Limited through the website www.tenderwizard.com/BSNL for obtaining user-id, Digital Signature etc., by paying Vendor registration fee and processing fee for participating in the above mentioned tender.
- 3(b) BSNL has decided to use the process of e-tendering for inviting this tender and thus the physical copy of the tender would not be sold.
- 3(c) Bidders may note that the tender document can be downloaded from the website www.tenderwizard.com/BSNL or following the "Tenders" link of the website www.Odisha.bsnl.co.in from 05th Dec 2018.
- 3(d) The bidders shall furnish a declaration that no addition / deletion / corrections have been made in the downloaded tender document being submitted and it is identical to the tender document appearing on Web-site (www.tenderwizard.com/BSNL) as per Annexure -B of Section VIII.
- 3(e) In case of any correction/ addition/ alteration/omission is found in the tender document; the tender bid shall be treated as non-responsive and shall be rejected.
- 4(a) The bidder must have experience certificate for Computer software, Network Technical Support & Maintenance of computer & peripherals & supply of spares parts and accessories & BSNL Software Compatible to ERP for Minimum Amounting 18 Lakhs in last 3 financial year i.e. 2015-2016, 2016-17, 2017-2018. The experience certificate should be issued by an officer not below the rank of Deputy General Manager or equivalent. Depts/BSNL/MTNL/Central PSU. The bidder Must have experience in supply of computer consumable of value 18 Lakhs in Last 3 financial year i.e. 2015-2016, 2016-17, 2017-2018. The experience certificate should be issued by an officer not below the rank of Deputy General Manager or equivalent depts/BSNL/MTNL/Central PSU. The bidder must have Average Annual Turnover of Rs. 1.5 crore in last 3 financial year. copy of Audited Balance sheet must be submitted.
- 4(b) The documents as listed out in Section VII should be uploaded in the E-Tender Portal.
- 5 BSNL has adopted e-tendering process which offers a unique facility for 'Public Online Tender Opening Event (TOE)'. BSNL's Tender Opening Officers as well as authorized representatives of bidders can attend the Public Online Tender Opening Event (TOE) from the comfort of their offices. However, if required, bidders or their authorized representatives can attend the Tender Opening Event at the **Conference Hall, 3rd Floor, Doorsanchar Bhawan, Unit-IX, Bhubaneswar-751022 (ODISHA)** where BSNL's Tender Opening Officers would be conducting Public Online Tender Opening Event (TOE).
- 6 Incomplete, ambiguous, Conditional tender bids are liable to be rejected.
- 7 Pr General Manager Telecom District Bhubaneswar reserves the right to accept or reject any or all tender bids without assigning any reason and is not bound to accept the lowest tender.
- 8 All documents submitted in the bid offer should be preferably in English. In case the certificate viz., experience, registration etc., is issued in any language other than English, the bidder shall attach an English translation of the same duly attested by the bidder & the translator in addition to the relevant certificate. All computer generated documents should be duly attested/signed by the issuing organization.
- 9 All statutory taxes as applicable shall be deducted at source before payment.

**Pr General Manager Telecom District
Bhubaneswar 751 022
(ODISHA)**